

## Report on the Parents' Satisfaction Survey - 2023 – 2024

For the academic year 2022-2023, the students' satisfaction survey was conducted through ERP Module, currently adequately operative to cope with most of the data processing task for the institution.

The following report has been prepared after a careful study of the responses received through this platform.

A thorough study of the feedbacks from the guardians leads us to the following major observations:

- Regarding the faculty's treatment to their wards, 28% of the guardians expressed total satisfaction. 60% of them felt that it was quite impressive.
- For 32% of the parents the overall quality of teaching in the Institution was nothing but excellent. 57% of them found it quite good.
- The guardians also appeared to be quite satisfied with the nature, relevance and reach of the curricula offered by the Calcutta university.

This report has been made on the basis of a thorough study of all the aspects of the parents' satisfaction survey of the academic year 2023-2024, keeping in mind all crucial observations coming from the pupils of the institution with the expectation of speedy and appropriate solution from the administration.



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